

Success Story: Sharing Our Knowledge and Skills In the Community

Kevin is an example of SRVS' Employment Concepts program in action. He has been a valuable and dedicated employee of the Memphis Public Library since 1989 where he works as a library page (pictured at right).

Kevin is a beneficiary of SRVS' follow-along service which provides on-going job support to help individuals maintain their employment. Through the program, SRVS staff conducts job-site visits to ensure job stability and address work related issues between the employee and employer. They also offer support in other areas such as job counseling and independent living issues.

Kevin first came to SOS seeking a job in the community through the state's worker adjustment training program, and joined Employment Concepts in 1984.

Kevin's duties as a library page include assisting staff and customers and organizing and updating the library's publications. Cora White, his Employment Concepts job coach, trained Kevin daily for a year, teaching him how to alphabetize books and adapt to new work assignments.

With the help of SRVS' follow-along services, Kevin contributes to the community through a productive, fulfilling career.

Kevin receives excellent reviews for his job performance and work ethic. "Kevin is a complete asset to our library," boasts Toni Braswell, Manager of the Cossitt library, where Kevin currently works. "He is diligent, dependable, respectful and polite to our customers. We enjoy working with him."

"I'm a busy bee," says Kevin. "I like the atmosphere of the library and enjoy my co-workers." His mother JoAnn is appreciative of SRVS' efforts to coach him. "His SRVS staff always seem to know his needs and how to best help him."

